



Monitors covered by a 3 Year Limited on site warranty support as stated on the terms and conditions herein. Please also note the model number, the serial number, the date of purchase, and the outlet from which you purchased this monitor on the form attached hereto.

WARRANTY PERIOD

The warranty hereof shall mean a period of 3 years from the date of purchase.

WARRANTY CONDITIONS ON AOC MONITORS

1. AOC warrants that the monitor you have purchased is free from manufacturing defects in materials and workmanship when dispatched from our warehouse. The receipt of purchase shall be provided as proof of the date of purchase and the warranty period commences as of that date.
2. (This item is applicable to Klang Valley only)The first year on-site warranty coverage within 50Km diameter from the POS Malaysia KL. During the warranty period, monitors will be picked up, repaired and returned by AOC authorised service center, or the user can bring the monitor to the service agents directly by themselves.
3. Notwithstanding the foregoing, this warranty shall not be construed to come with international warranty service. The warranty service only covers the monitors which have been purchased in local country. Extra charges will be applied if service has been done in different country.
4. Proof of purchase will be required in the event of any discrepancy.
5. The warranty will not apply to any monitor purchased from a dealer/reseller other than an authorized AOC dealer/reseller. The warranty automatically becomes void if the product has been physically damaged or rendered defective –
 - (a) as a result of an accident, misuse, fire, lightning, malicious damage, water damage, abuse or other circumstances beyond AOC's control;
 - (b) by the use of parts or peripherals not authorized by AOC;
 - (c) as a result of normal wear and tear;
 - (d) by use in an improper operating environment;
 - (e) by modification of the monitor;
 - (f) by the serial number or product code sticker being removed or defaced;
 - (g) as a result of a service rendered by anyone other than AOC authorized service center or its authorised service agents
 - (h) as a result of the monitor not being operated in conformity with AOC's user manual.
6. In all circumstances, the user must ensure that the monitor is packed in appropriate packing. Any damage due to improper packing will be chargeable to the customer.
7. (This item is applicable to Klang Valley only) On-site visits made by the on-site service company's personnel will be chargeable at current applicable hourly rates to the customer if –
 - (a) the technician finds the problem is user related;
 - (b) caused by change in normal settings of the monitor or caused by user computer (software, settings ... etc);
 - (c) determined to be causes not covered by this warranty and/or fallen within the scope as prescribed in item 6.
8. The user must ensure that they are available when the on-site service company's representative arrives to repair, pick up (or deliver) the monitor. Any additional visits made due to the customer's unavailability will be chargeable to the customer or the customer can bring (or pick up) the monitor to (from) the on-site service company's Agent at their own cost.

**AOC MONITOR
3 YEAR
EXTENDED
WARRANTY**